

## How To Contact DODHH?

Loretta Sarro  
Delaware Office for the Deaf and  
Hard of Hearing  
4425 North Market Street  
Wilmington DE 19802-1307

Loretta.Sarro@state.de.us  
Email

(302) 504-4741 or 1-866-494-8015  
Videophone & Voice

302-761-8243  
TTY

(302) 761-8275  
Voice and TTY

(302) 761-6611  
Fax

Website:

[www.http://www.delawareworks.com/  
dvr/services/dodhh.shtml](http://www.delawareworks.com/dvr/services/dodhh.shtml)

Hearing and hard of hearing people can contact Loretta directly at the videophone numbers. When you dial, include the "302" area code or the "866" number. No special equipment is needed on the voice end to use Sorenson Video Relay Service through a standard phone. A sign language interpreter will then connect to Loretta. If she is not in the office, a message can be left on VP mail, and she will return your call as soon as possible.

## Division of Vocational Rehabilitation

DVR helps people who are deaf and hard of hearing and other individuals with disabilities to find and keep jobs.

For more information, contact the office nearest you.

### New Castle County

Wilmington  
(302) 761-8275  
TTY/Voice

Newark  
(302) 368-6980  
TTY/Voice

Middletown  
(302) 378-5779  
TTY/Voice

### Kent County

Dover  
(302) 739-5478  
TTY/Voice

### Sussex County

Georgetown  
(302) 856-5730  
TTY/Voice



*Promoting  
Independence,  
Equality and  
Self-Advocacy  
for the  
Deaf and  
Hard of Hearing  
in Delaware*

Division of  
Vocational Rehabilitation  
Delaware Department of Labor

## What Is DODHH?

The Delaware Office for the Deaf and Hard of Hearing, (DODHH) is a state agency, which was established on March 1, 1993 under the Division of Vocational Rehabilitation, Department of Labor. The goal of DODHH is to ensure that deaf and hard of hearing citizens have equal accessibility to services and programs in Delaware.

## Mission Statement

The Delaware Office for the Deaf and Hard of Hearing actively promotes independence, equality and self advocacy for the Deaf and Hard of Hearing.

## Vision Statement

The Delaware Office for the Deaf and Hard of Hearing ensures all citizens of Delaware are educated regarding civil rights of people who are Deaf and Hard of Hearing, so that they are fully integrated into the community.

## List of Service Provided:

### Information:

- Provides information on assistive technology.
- Provides information on sign language classes available in the community.
- Provides information on Deaf/ Hard of Hearing local and national events, news and others.
- Provides information and resources about finding and working with a sign language interpreter and other auxiliary aids such as assistive listening devices and Computer Aided Real-time Translation (CART).

### Referral:

Assists individuals in obtaining services from state or private agencies.

### Advocacy:

Supports individuals in obtaining appropriate services or accommodation needs.

## Education and Awareness Training



The DODHH offers Deaf Culture 101 training to public and private agencies, businesses, health care providers, and advocacy organizations. **There is no cost for the training.**

**DODHH will pay for a sign language interpreter for the presentation.**

Learning objectives:

- Explain multiple ways to communicate with an individuals who are deaf and hard of hearing.
- Describe technology used by individuals who are deaf or hard of hearing
- Understand the availability and use of telecommunication relay services.
- Understand the role of sign language interpreters.
- Describe the Registry of Interpreters for the Deaf Code of Professional Conduct.