



March 1, 2010

Greeting,

The Delaware Office for the Deaf and Hard of Hearing (DODHH) is pleased to announce that visor communication cards are available through the DODHH Office. The visor communication card is available on a voluntary basis (only if you want one). The visor cards are for individuals who are deaf, hard of hearing, oral deaf and severely hard of hearing.

The visor communication card is laminated and 10 ½ by 4 ½ inches size. It is thin and lightweight. It is designed to fit under the sun visor for quick communication access in traffic stops or other interactions with law enforcement. On the front of the card is information to instruct to the police officer, and on the back of the card are tips to instruct to the driver in using the visor card.

To request a visor communication card, please fill out the request for information form and please remember to specify if you are deaf, hard of hearing, oral deaf or severely hard of hearing. Visor cards are limited to one per person, and only residents of Delaware are eligible.

To obtain an application form for a communication visor card, contact:

Delaware Office for the Deaf and Hard of Hearing
Division of Vocational Rehabilitation
4425 North Market Street
Wilmington, DE 19802-1307

Phone: (302) 504-4741 or 1-866-494-8015 Videophone (direct line)
(302) 761-8243 TTY only (direct line)
(302) 761-8275 Voice & TTY (main line)
Fax: (302) 761-6611
Email: Loretta.Sarro@state.de.us

Hearing and hard of hearing people can contact Loretta directly at the videophone numbers. When you dial, **include the "302" area code** or the "866" number. **No special equipment is needed** on the voice end to use Sorenson Video Relay Service through a **standard phone**. A sign language interpreter will then connect to Loretta. **If she is not in the office, a message can be left on VP mail, and she will return your call as soon as possible.**

Sincerely,
Loretta J. Sarro

Loretta J. Sarro
Public Information Officer

LJS



For Office Use Only
Card Number
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Visor Communication Card Application

Driver is DEAF or Hard of Hearing



Delaware Police Chiefs' Council

- Failure to cooperate with verbal commands means I may not hear you.
- Look at me when you speak.
- I may not read lips. I may use a hearing aid.
- For simple communication, writing notes may help, but not always.
- Night time stops using a flashlight in my face will prevent me from seeing any gestures.
- A qualified interpreter may be required based on the severity of the offense. Officers should follow departmental policy.

Courtesy of the Delaware Office of the Deaf and Hard of Hearing

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Please Print (information is confidential)

First Name: _____ Last Name _____

Date of Birth: _____

Address: _____

City _____ State _____ Zip Code _____

Phone _____

? Voice ? TTY ? Voice/TTY ? Videophone (VP) ? VP/TTY

Email address _____

In order to receive a visor communication card, you must submit a completed application along with proof of hearing loss/deafness. Proof of hearing loss/deafness may include any one of the follow:

- A copy of an audiogram signed by a licensed professional.
- A copy of diploma from a School for the Deaf.
- A signature from an audiologist on the application form.

In signing this application, I attest that the individual listed above has a significant hearing loss.

Audiologist's signature

Date

Please mail the application to:

Delaware Office for the Deaf and Hard of Hearing
Division of Vocational Rehabilitation
4425 North Market Street
Wilmington, DE 19802-1307