



Delaware Department of Labor  
Division of Vocational Rehabilitation

***DELAWARE OFFICE OF THE DEAF & HARD OF HEARING***

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Greetings,

The Delaware Office of the Deaf and Hard of Hearing (DelODHH) is pleased to announce, as of September 1, 2013, Captioned Telephone (CapTel) service is available in Delaware.

DelODHH administers the analog CapTel program, which provides access to residential telephone services for Delawareans who have the ability to speak for themselves but who have difficulty hearing on the phone.

To obtain CapTel service, please complete the Application (on our website). Be sure to complete Section A and sign it. Section B must be completed and signed by a doctor, vocational rehabilitation counselor, licensed audiologist, or licensed social worker. If you want to e-mail the completed form back to the DelODHH, please make sure that you have the document signed and then scanned before it is sent. Otherwise, please fax me or mail it to me at the address printed below.

Once we receive your application, you will be sent information regarding how to purchase a CapTel phone. Please use the form, we will send you the information to order your phone. The cost of CapTel equipment is \$75.00 plus \$10.00 shipping. DelODHH offers financial assistance for those in need, based on eligibility. To learn more about this option, please see the procedures for financial assistance on our website.

For high school students who are Deaf or hard of hearing, a doctor, special educational specialist or educational audiologist may also complete the verification section.

If you want additional information about CapTel services, please see the DelODHH web page, or contact DelODHH Office at 302-504-4741 or email: [Loretta.Sarro@delaware.gov](mailto:Loretta.Sarro@delaware.gov). Thank you for your interest.

Sincerely,  
*Loretta Sarro*

Loretta Sarro  
Public Information Officer

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