






Delaware Division of Vocational Rehabilitation
Delaware Office for the Deaf and Hard of Hearing

Captioned Telephone Comparison Sheet

Type of Equipment	 Cap Tel 840	 Cap Tel 840i	 CapTel 2400i
What kind of phone	Traditional phone	High-speed internet access & a telephone line	A tablet-style with a large, touch-screen display and helpful menu graphic. High-speed internet access & a telephone line.
REQUIRES High Speed Internet Connection	No	Yes	Yes
Phone lines supported	1st Line: Analog phone line (or DSL if DSL filter in place) 2nd Line: (optional) 2nd analog phone line (must be different phone number than Line 1)	Analog, DSL, VoIP, FiOS, digital cable phone service	Analog, DSL, VoIP, FiOS, digital cable phone service
Ability to dial the CapTel user directly (without dialing a toll-free number to access the service)	2-Line CapTel: Yes 1-Line CapTel: No. If not hooked up to 2 phone lines then caller must dial 877-243-2823 to connect to CapTel user.	Yes	Yes
Captions provided	Over phone line	Over Internet	Over internet
Spanish captioning available	Yes	Yes	Yes