



**Delaware Department of Labor**  
**Division of Vocational Rehabilitation**  
**DELAWARE OFFICE FOR THE DEAF & HARD OF HEARING**

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Greetings,

Being stopped for a driving violation is very difficult for a person who cannot hear the police. The Delaware Office for the Deaf and Hard of Hearing (DelODHH) offers visor communication cards, available for free on a voluntary basis (only if you want one). The visor cards are for individuals who are deaf, hard of hearing, oral deaf and severely hard of hearing.

The visor communication card is laminated and 10 ½ by 4 ½ inches size. It is thin and lightweight. It is designed to fit under the car's sun visor for quick communication access in traffic stops or other interactions with law enforcement. On the front of the card is information to instruct to the police officer, and on the back of the card are tips to instruct to the driver in using the visor card.

To request a visor communication card, please fill out the request for information form. Visor cards are limited to one per person, and only residents of Delaware are eligible.

The form must be signed by a professional who can confirm that the person has a hearing loss and will be helped by having a visor card. A professional person can be a vocational rehabilitation counselor, licensed social work counselor, licensed audiologist or doctor.

For the high school students who are deaf or hard of hearing, a special educational specialist or school audiologist may sign the form.

To obtain an application form for a communication visor card, contact the Delaware Office for the Deaf and Hard of Hearing at 302-504-4741 or email: [Loretta.Sarro@delaware.gov](mailto:Loretta.Sarro@delaware.gov) .


Sincerely,

*Loretta J. Sarro*

Loretta J. Sarro  
Public Information Officer



## Visor Communication Card Application



**Delaware Police Chiefs' Council**

**Driver is DEAF or Hard of Hearing**

- Failure to cooperate with verbal commands means I may not hear you.
- Look at me when you speak.
- I may not read lips. I may use a hearing aid.
- For simple communication, writing notes may help, but not always.
- Night time stops using a flashlight in my face will prevent me from seeing any gestures.
- A qualified interpreter may be required based on the severity of the offense.
- Officers should follow departmental policy.

*Courtesy of the Delaware Office of the Deaf and Hard of Hearing*

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**Please Print** (information is confidential)

**First Name:** \_\_\_\_\_ **Last Name** \_\_\_\_\_

**Date of Birth:** \_\_\_\_\_

**Address:** \_\_\_\_\_

**City** \_\_\_\_\_ **State** \_\_\_\_ **Zip Code** \_\_\_\_\_

**Phone** \_\_\_\_\_

- Voice  
 TTY  
 Voice & TTY  
 Videophone (VP)  
 Captioned Telephone

**Email address** \_\_\_\_\_

**In order to receive a visor communication card, you must submit a completed application along with proof of hearing loss/deafness. Proof of hearing loss/deafness may include any one of the follow:**

- **A copy of an audiogram signed by a licensed audiologist.**
- **A copy of diploma from a School for the Deaf.**
- **A signature from VR counselor, licensed social worker, a licensed audiologist on this application form.**

*In signing this application, I attest that the individual listed above has a significant hearing loss.*

\_\_\_\_\_  
**Professional's name (Print)**

\_\_\_\_\_  
**Agency**

\_\_\_\_\_  
**Professional's signature**

\_\_\_\_\_  
**Date**

**Please mail the application to:** Delaware Office for the Deaf & Hard of Hearing  
Delaware DOL - Division of Vocational Rehabilitation  
4425 North Market Street  
Wilmington, DE 19802-1307

If you have any questions about this application, please contact Loretta Sarro at 302-504-4741 or email: [Loretta.Sarro@delaware.gov](mailto:Loretta.Sarro@delaware.gov) .